



C[]NNEXOON

TERRACE

Thank you



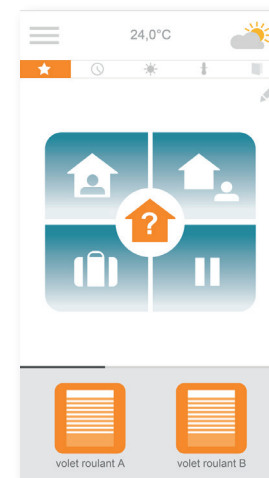
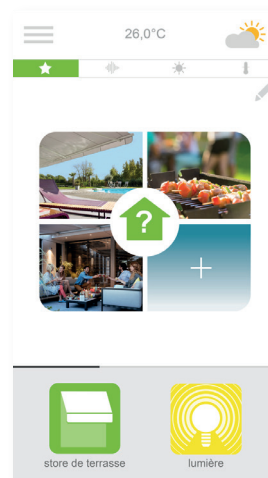
Need information? Need help?
www.somfy.fr

CONNEXOON

1 BOX, 3 ENVIRONMENTS, 3 APPLICATIONS



MAKE THE SWITCH TO CONNECTED MODE



Three apps to switch your home devices to connected mode

A choice of three apps for control from a Smartphone
Three home life environments: windows - terrace - access.

Enjoy the benefits of being connected to your home and its devices locally or remotely

Unique, intuitive and user friendly functions, that are accessible to all, providing calm and comfort, and enriching your home life.

CONNEXOON

A NEW WAY OF LIVING ON THE TERRACE

Top Functions

Mood creator

Create custom moods. Combine music, lighting, blind or pergola positions to create an infinite range of scenarios.

Snapshot

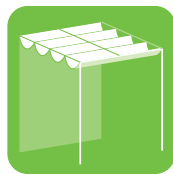
Store your favourite scenarios in a photo on your Smartphone and recreate them with one click.

Check terrace

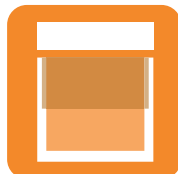
Uncertain of the weather forecast? Not sure if the lights are on or off? Check your terrace equipment and adjust it remotely in just one click.

MAKE THE MOST OF YOUR CONNECTED HOME!

Connexoon Terrace is compatible with:



io
Pergola



io Exterior Vertical
Blinds



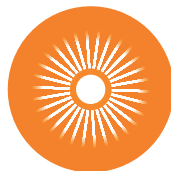
io Terrace
Awnings



io



io Lighting



io Sunlight
Sensors



Philips Hue Lamp



io Temperature
Sensor

[1] Connexoon

- The Pack
- The Connexoon box

[2] Installing Connexoon

- Quickly saving io-homecontrol products to the Connexoon box (prog-prog)
- Activating the Connexoon box.
- Downloading the Connexoon application

[3] Using Connexoon Terrace

- The interface
- Controlling my products
- Scenarios
- Check Terrace
- Music
- Managing sunlight intensity
- Managing the temperature

[4] Managing my installation

- Dashboard
- Message centre
- Settings
- My account
- Help

[5] Advanced installation functions

- Connecting io-homecontrol equipment
- Managing the io-homecontrol system key (for installers only)
- Sending the io-homecontrol security key
- Generating the io-homecontrol security key
- Receiving the io-homecontrol security key
- Tutorials available



[1] CONNEXOON

A. THE PACK



The pack

- 1 Connexoon box
- 2 USB charger
- 3 Mains adapter
- 4 Ethernet cable
- 5 2 Quick installation manuals (installer and end user)
- 6 Legal disclaimer

B. THE CONNEXOON BOX




PROG

LAN

USB

LED

Button to quickly pair your Connexoon box with your motorised Somfy equipment, with no internet connection

 [see page 12 prog-prog pairing](#) of product. (connection that allows communication between the Connexoon box and your equipment)

Connect the USB charger to the USB port on the Connexoon box to power the product.

Connect your Ethernet cable between your Connexoon box and your ADSL hub.

[2] INSTALLING CONNEXOON

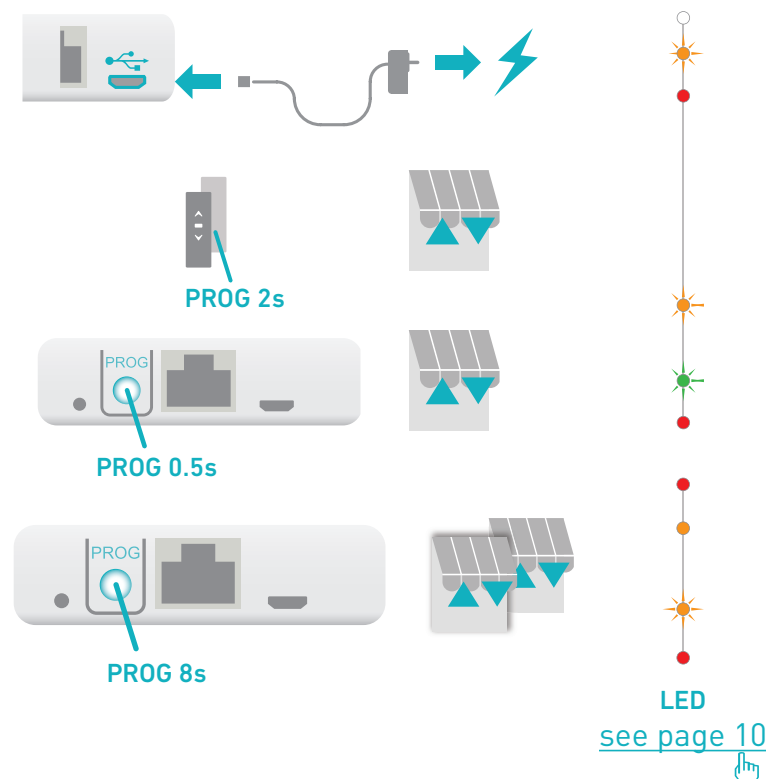


A. QUICKLY SAVING io-homecontrol products to the Connexoon box (prog-prog)

If your equipment to be connected is paired to a remote control with no data feedback (Smoove and Situo):

Pairing can be done without an internet connection and without an active account, by carrying out the simply procedure below.

- [1] Plug in the Connexoon box
- [2] Press the PROG button on the control point for 2 seconds
- [3] Briefly press the PROG button for 0.5 seconds
- [4] After saving all your equipment, press the Connexoon box for 8 seconds.
Your equipment will shunt up and then down to confirm that the products have been paired.



If the installation includes a control with data feedback, refer to [page 45](#)

B. ACTIVATING THE CONNEXOON BOX

Log on to
somfy-connect.com

Step 1

Select your country
and your language in the section
"activate a box"

Step 2

Click on Connexoon

Step 3

Enter the PIN code
for your Connexoon box

Step 4

Select Connexoon Terrace

B. ACTIVATING THE CONNEXOON BOX

Steps for activating Connexoon Terrace

Step 5

STEP 1 Email et mot de passe

STEP 2 Vos informations

STEP 3 Récapitulatif

1 Email et mot de passe

Merci de saisir votre adresse email et de choisir votre mot de passe pour créer votre compte.

Adresse email

Confirmation email

Password

Password

JE CONTINUE

Choose your login and password

Step 6

STEP 1 Email et mot de passe

STEP 2 Vos informations

STEP 3 Récapitulatif

2 Vos informations

Merci d'indiquer l'adresse où va être installée votre box domotique. Veuillez remplir tous les champs ci-dessous :

Mme M.

Name

First name

Address

Zip code

City

Phone number

Vous pouvez recevoir les alertes Connexoon sur l'adresse email suivante : jn.rostan@newquest.fr

☒ Je souhaite changer d'adresse email pour la réception des alertes Connexoon.

jn.rostan@newquest.fr OK

Confirm

JE CONTINUE

Enter your personal details

Step 7

STEP 1 Email et mot de passe

STEP 2 Vos informations

STEP 3 Récapitulatif

3 Récapitulatif

Pin code: 1234 5678 9123 4567

Email address: jn.rostan@newquest.fr

Offer: Connexoon

Activation Code: 123456

Vous devez prendre connaissance des documents ci-dessous. en cochant la case vous déclarez accepter les conditions légales présentées dans le document.

Une fois les documents acceptés, veuillez valider. Vous serez redirigés vers notre plateforme de paiement.

☒ Document légale 1 - Lire

☒ Document légale 2 - Lire

☒ Document légale 3 - Lire

☒ Document légale 4 - Lire

☒ Document légale 5 - Lire

☒ TOUT COCHER - Vous reconnaissez par ce fait avoir lu et accepté l'ensemble des documents ci-dessus.

VALIDER ET PAYER →

Check your information

Step 8

STEP 1 Email et mot de passe

STEP 2 Vos informations

STEP 3 Récapitulatif

Votre box domotique est bientôt activée !

Vous venez de recevoir un email récapitulatif de votre offre Connexoon, avec un lien vers votre compte.

Cliquez sur ce lien dans les 24 heures afin de finaliser l'activation de Connexoon et personnaliser votre interface. Vous avez accès à votre compte à tout moment si vous souhaitez ajouter d'autres options à votre box domotique.

RETOUR SUR SOMFY CONNECT

Confirm

B. ACTIVATING THE CONNEXOON BOX

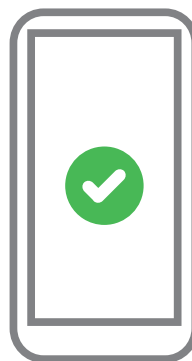
Receiving a confirmation email



You will receive a confirmation email

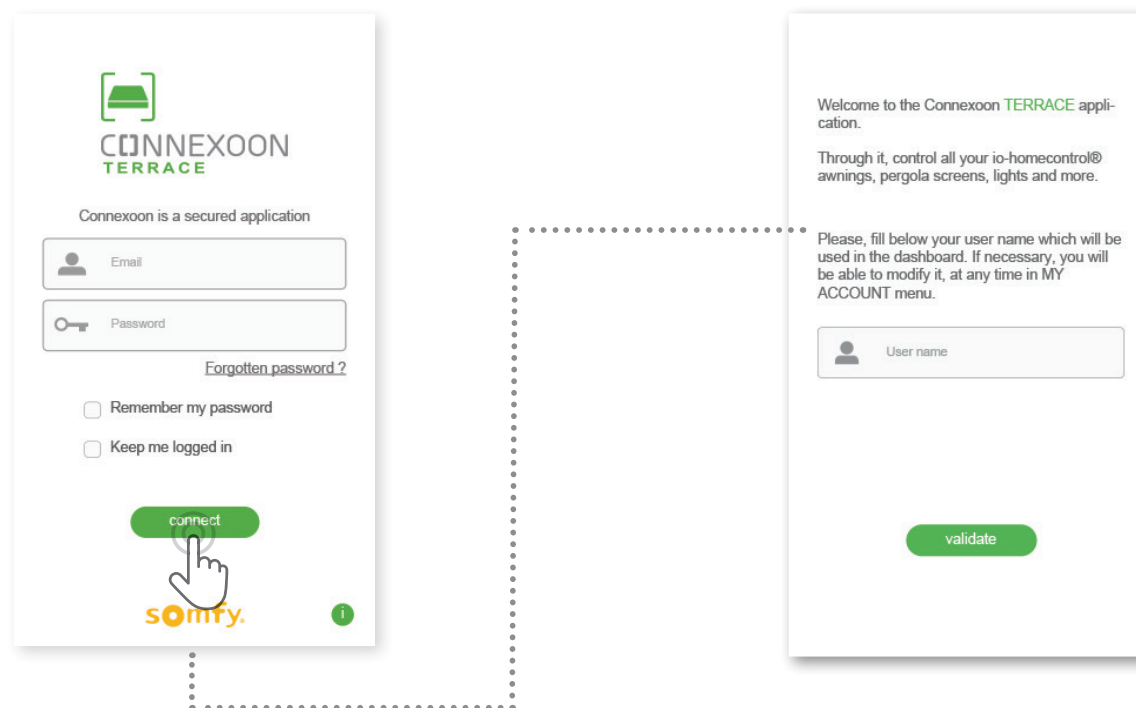
Click on the "continue" link to complete activation of the Connexoon box

C. DOWNLOADING THE CONNEXOON TERRACE APPLICATION to your smartphone



Download the Connexoon Terrace
smartphone application available for IOS and Android.


C. DOWNLOADING THE CONNEXOON TERRACE APPLICATION to your smartphone



- [A] Enter your email address and the password you chose when activating the Connexoon box ([see page 13, Activation screen](#))



- [B] Define your user name. The user name allows you to see what actions have been carried out from your smartphone.

You can change the user name at any time from the "settings" tab of the menu  . This can be found in the history ([see page 38, Menu](#))



[3] USING CONNEXOON TERRACE

A. THE INTERFACE

Menu

Weather

Home page

Music

Sun protection

Temperature protection

Editing the modes

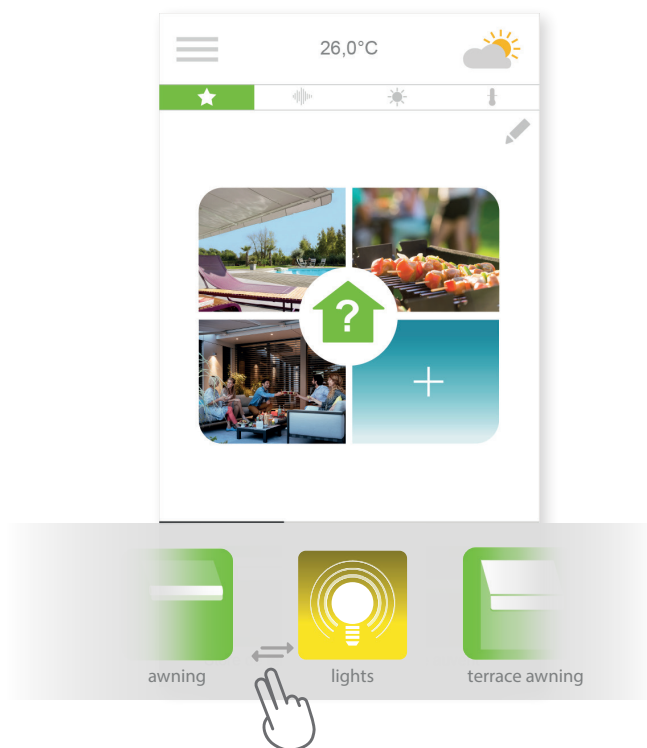
Check Terrace

Personalisable scenarios

Devices registered
with Connexoon

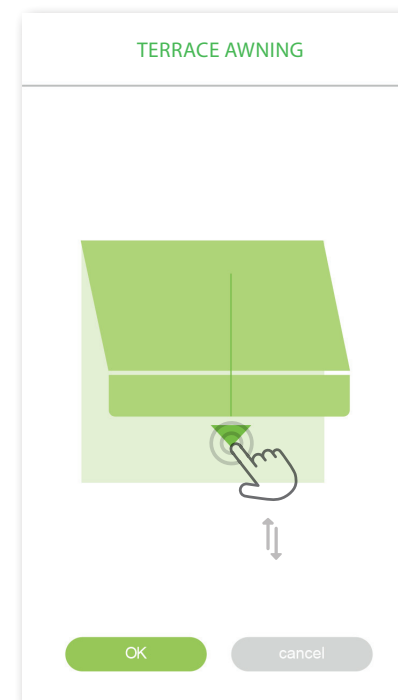


B. CONTROLLING MY PRODUCTS



- [A] You can control any equipment (awning, pergola, light, etc.) in the grey box at the bottom of your interface.

Swipe the list left or right, then tap the icon for the equipment you wish to control (*for example: the terrace awning*).



- [B] Adjust its position using the arrow, then tap **OK**.

C. SCENARIOS

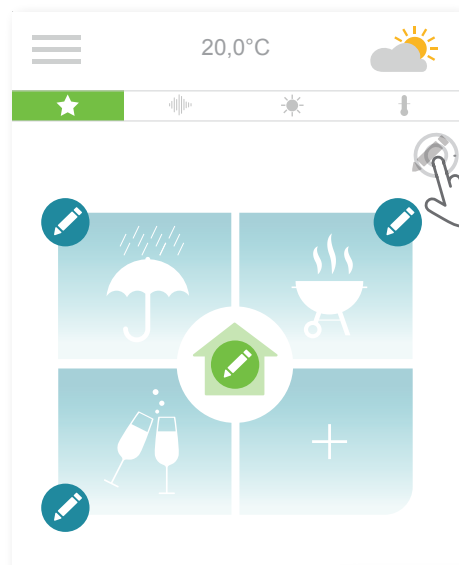




The snapshot function allows you to easily save your scenarios. You can make Connexoon store your scenario using Snapshot.

For example: I'm having a barbecue with my friends, my awning is lowered to mid-height, my pergola is open and my terrace socket is connected.

 see [TUTORIAL # 2: Snapshot](#)

C. SCENARIOS

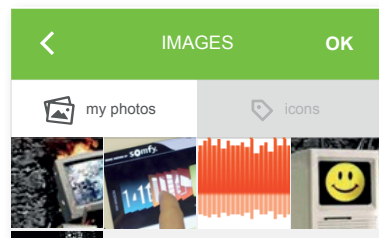


- [A] Tap  to edit a mode
or  to create a new one.

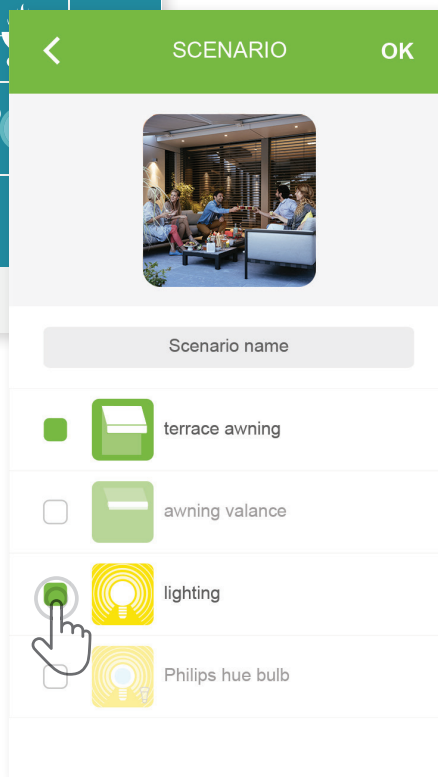
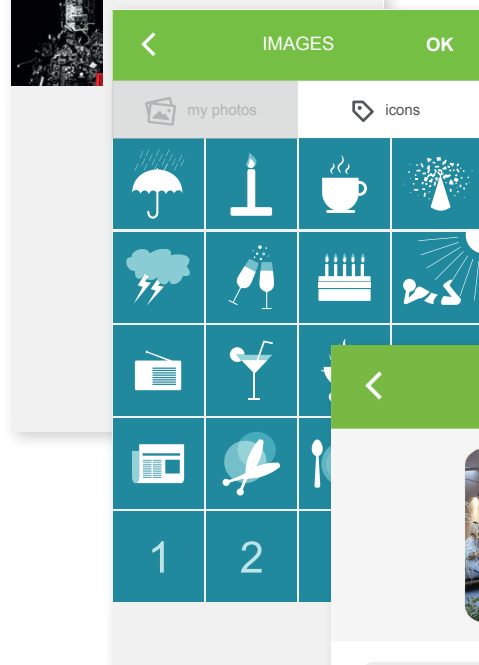


- [B] Take a photo of your connected home life scenario and Connexoon will save the position of your equipment so that you can tap to recreate the moment.

C. SCENARIOS



[c] Or select an image/ photo in your gallery.



[d] Select the equipment for which you wish to save a position

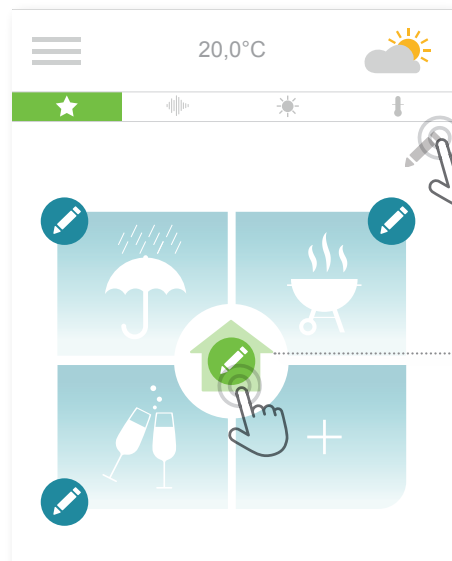
D. CHECK TERRACE



By simply tapping the check Terrace icon you can make sure that your awning and pergola are folded back and your outside lights are off, wherever you might be at the time.

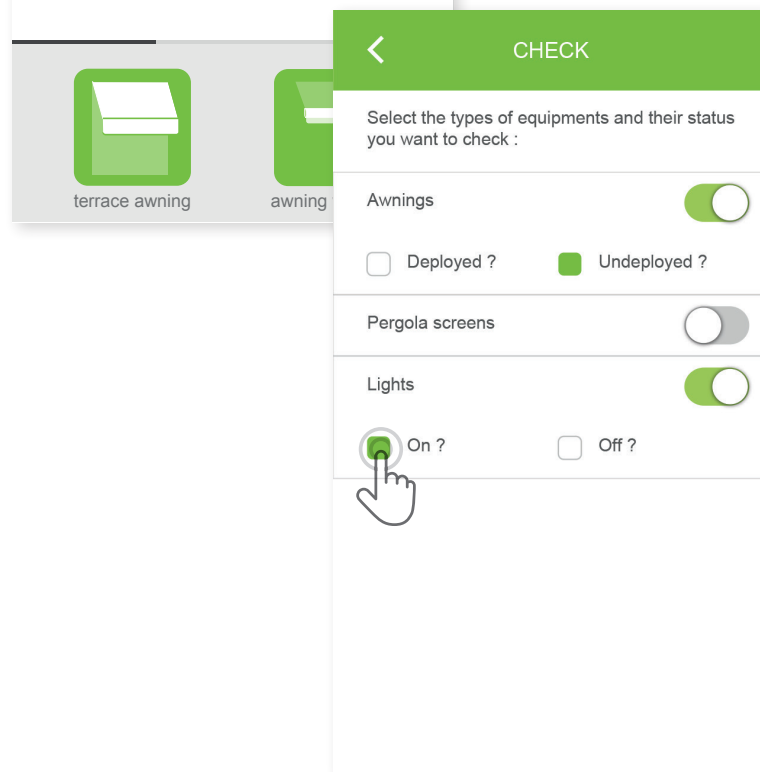
 see [TUTORIAL # 1: Check Terrace](#)

D. CHECK TERRACE



[A] Tap 

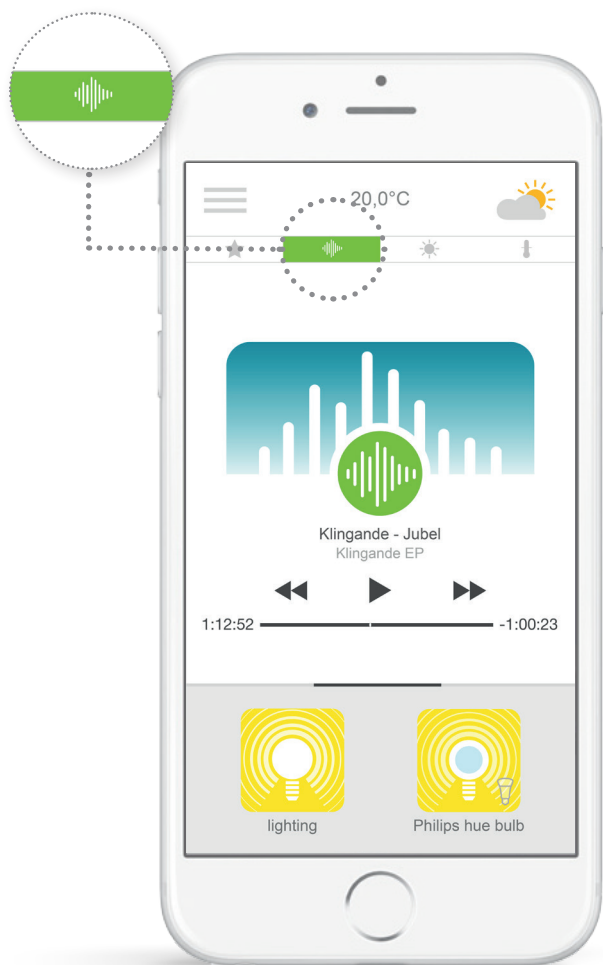
[B] Tap  in the centre of the interface



[C] Select the questions you would like answered by Connexoon when tapping check Terrace

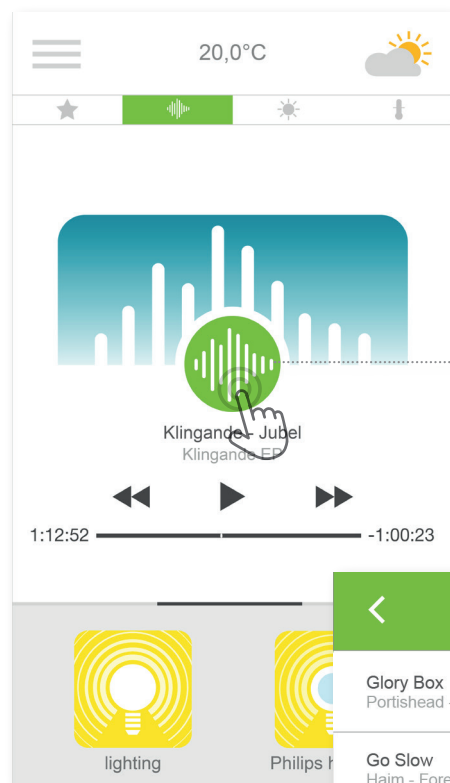
For example, during the day I often want to know whether my terrace awning is lowered and the lights on the terrace are switched off.

E. MUSIC

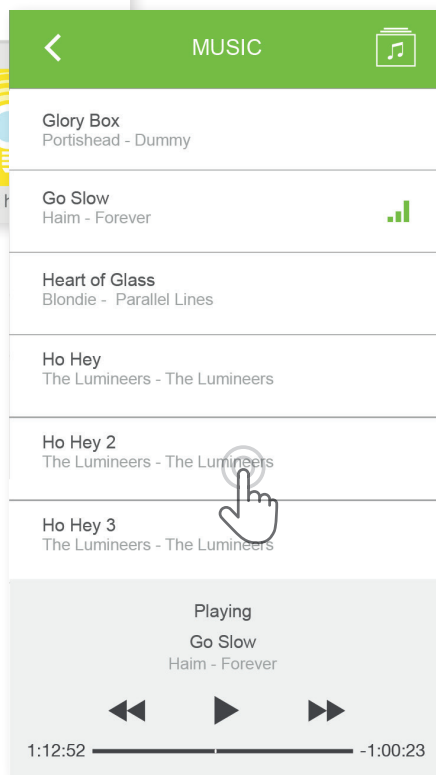


You can play your smartphone playlist at any time using the Connexoon application to make the most of the outdoor experience.

E. MUSIC

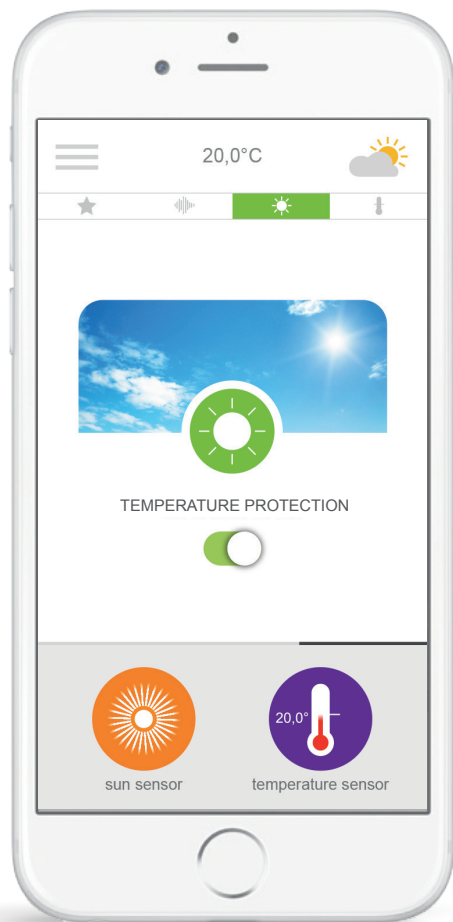


[A] Tap  in the centre of the interface



[B] Select the music you wish to listen to.

F. MANAGING SUNLIGHT INTENSITY*



Sun protection* is used to adjust your awning and pergola according to the sunlight intensity.



* only available if you have the Thermis wirefree io temperature sensor

F. MANAGING SUNLIGHT INTENSITY*

Activate or deactivate your temperature protection

[A] Tap the icon

[B] Tap + to create a sunlight scenario

One programme per sunlight intensity threshold, 4 possible programmes per sensor.

F. MANAGING SUNLIGHT INTENSITY*

< Current brightness : 10 000 lux

automatism name

If >

3000 lux

From 10:30 to 17:30


M T W T F S S


Act on :

- ☐ terrace awning
- ☐ awning valance
- ☐ lighting

Receive an alert by :

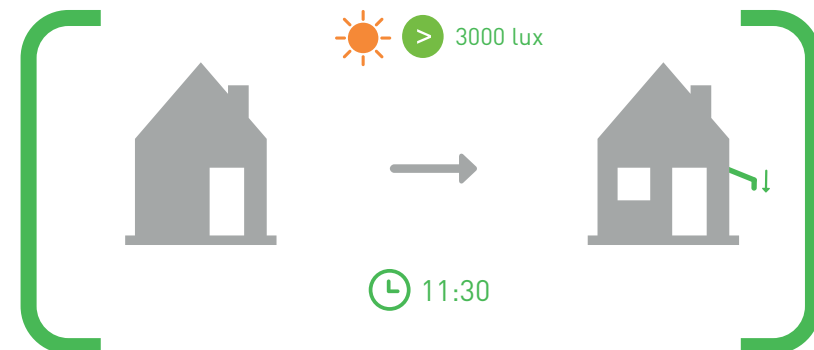
- .. [C] Name your "sun protection" scenario
e.g. *Summer sun, winter sun*
- .. [D] Define the light level by selecting one of the two conditions:

 "greater than" or

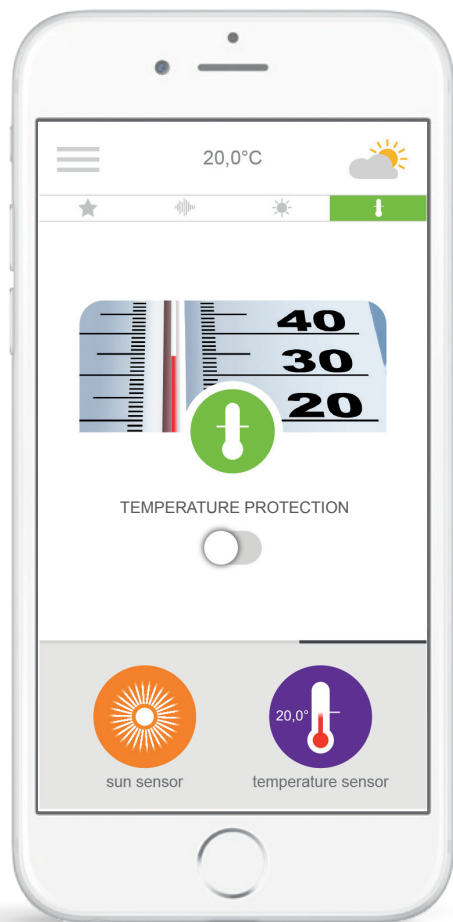
 "less than",

then set the trigger threshold by sliding the cursor.
In order to define this threshold, you can refer to the current measured sunlight intensity, which is displayed at the top of the page.
- .. [E] Define the timeslot and the days you wish to apply these conditions to.
- .. [F] Select the equipment you wish to adjust.
Then choose whether or not you wish to be alerted by email and/or push notifications when the programme is started*.

* First activate email notifications and/or notifications in the menu ([see page 42](#))



G. MANAGING THE TEMPERATURE*



Temperature protection* is used to adjust your awning and pergola based on the temperature.



* only available if you have the Thermis wirefree io temperature sensor

G. MANAGING THE TEMPERATURE*

Activate or deactivate your temperature protection

TEMPERATURE PROTECTION

TEMPERATURE PROTECTION

sun sensor

THERMIC PROTECTION

temperature sensor A

Automatism A1

Automatism A2

Automatism A3

Add

temperature sensor B

Add

[A] Tap the icon

[B] Tap + to create a temperature condition

G. MANAGING THE TEMPERATURE*

Current temperature: 20°C

automatism name

If ☒ > ☐ <

25 °C

From 10:30 to 17:30

M T W T F S S

Act on :

- ☒ terrace awning
- ☒ awning valance
- ☒ lighting

Receive an alert by :

[C] Name your "temperature protection" scenario
e.g. Summer sun, winter sun

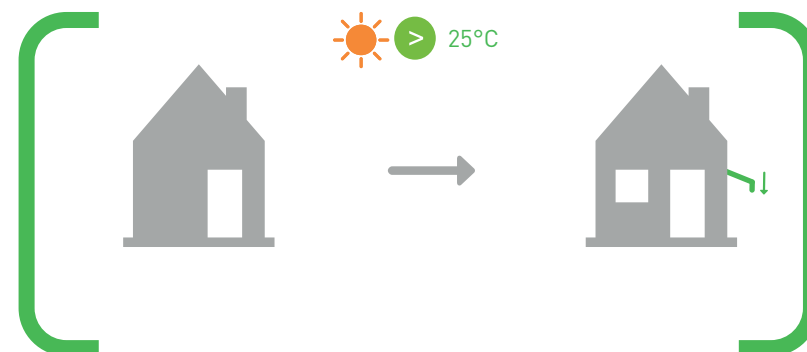
[D] Define the light level by selecting one of the two conditions:

☒ "greater than" or ☐ "less than",
then set the trigger threshold by sliding the cursor.
To define this threshold, you may refer to the current measured sunlight intensity, which is displayed at the very top of the page.

[E] Define the timeslot and the days you wish to apply these conditions to.

[F] Select the equipment you wish to adjust.
Then choose whether or not you wish to be alerted by email and/or push notifications when the programme is started*.


* First activate email notifications and/or notifications in the menu ([see page 42](#))



[4] MANAGING MY INSTALLATION

MANAGING MY INSTALLATION



By tapping  you can access a range of setting and management functions for your Connexoon Home application:

- dashboard
- your message centre
- settings
- your account
- help
- logging out of your application

The "configuration" menu gives you access to the advanced installation functions. ([see section 5](#)).



A. DASHBOARD



This menu allows you to see the history of all your connected equipment with one click.

- A green dot before a command lets you know that everything proceeded smoothly
- A red dot indicates that the command was intentionally stopped
- An orange triangle indicates that a problem occurred.

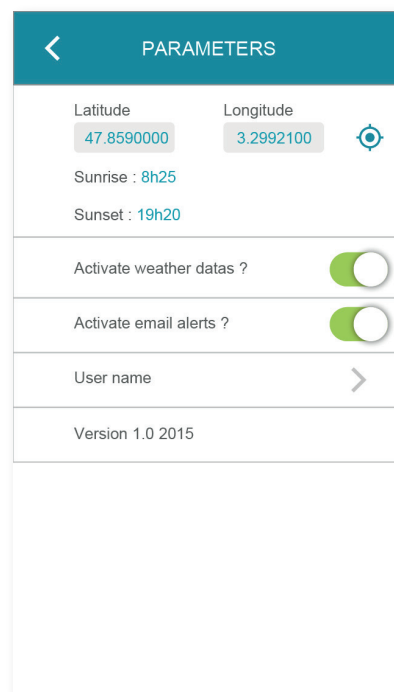
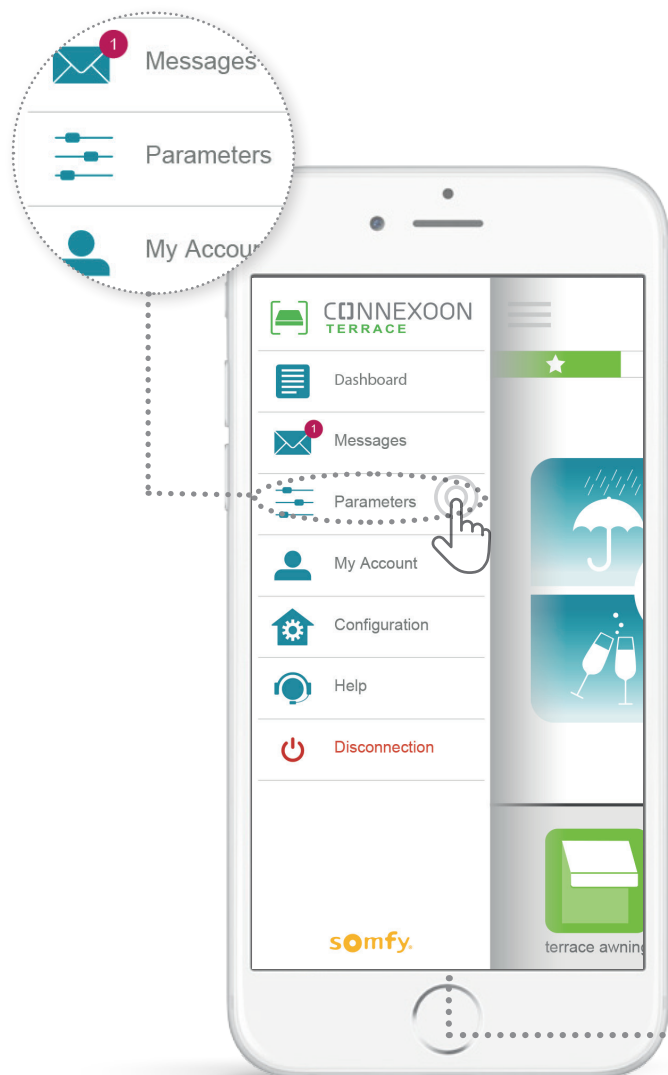
Tap the  icon for more information.

B. MESSAGE CENTRE



Go to your Connexoon message centre for all information on updates and any forthcoming new features.

C. SETTINGS



Add a geolocation for your home to get local weather information



Activate/deactivate the weather forecast display on the home page



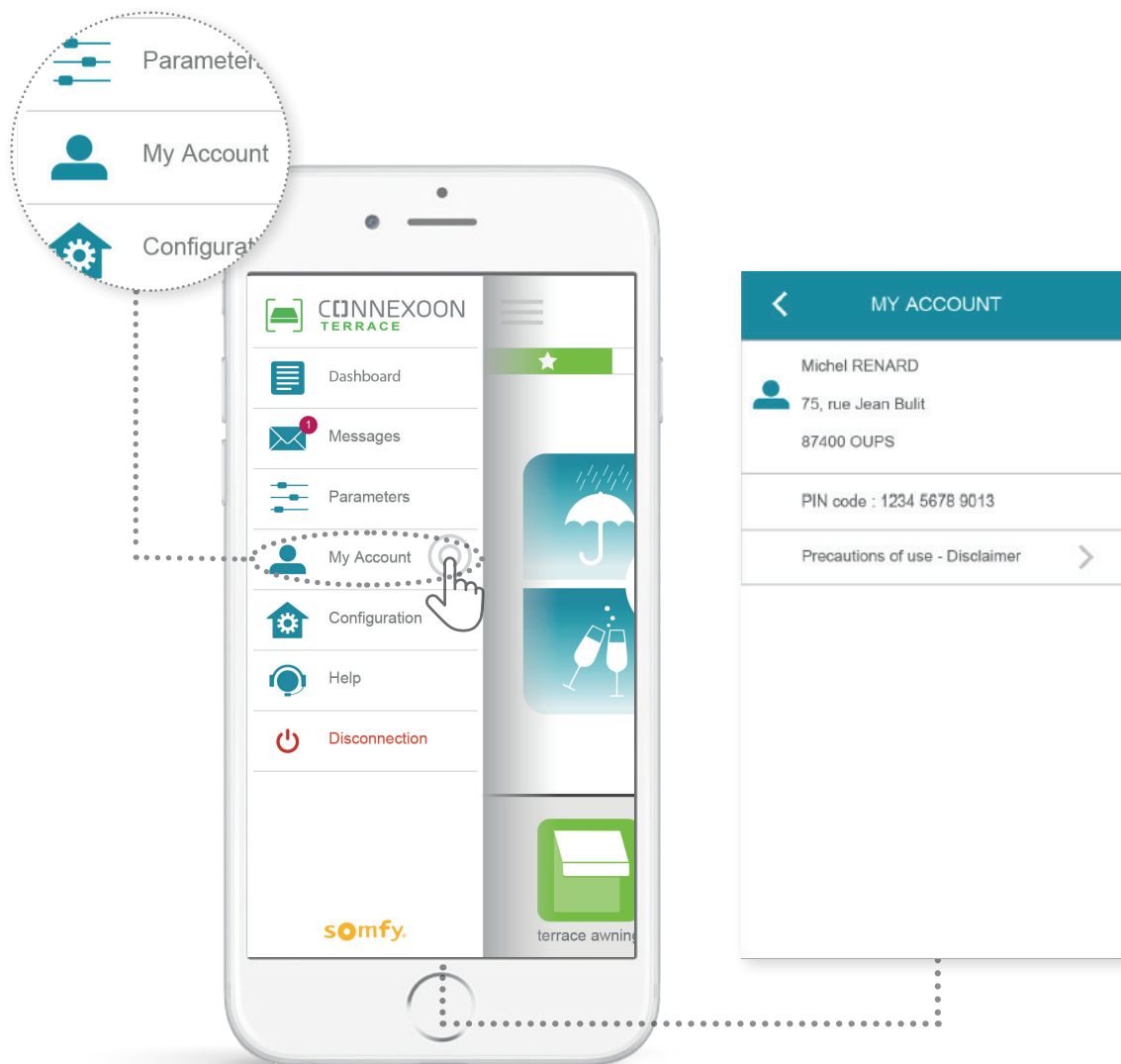
Activate/deactivate email alerts



Change your user name

In this menu, you can activate the weather information display and activate email alerts and/or push notifications. It also allows you to display widgets on your smartphone and/or Apple watch, and define your user name in order to personalise **your history**.

D. MY ACCOUNT



In this tab, you will find the information you entered when activating Connexoon.

E. HELP



You or your installer can add information to this tab so that you can get in contact with the installer directly if you have a query.

Stay in contact with your installer by entering the relevant contact information in the application. You can then call or send a message with just one tap.

The Somfy consumer services number can also be accessed here.

[5] ADVANCED INSTALLATION FUNCTIONS

ADVANCED INSTALLATION FUNCTIONS



In this menu, you can:

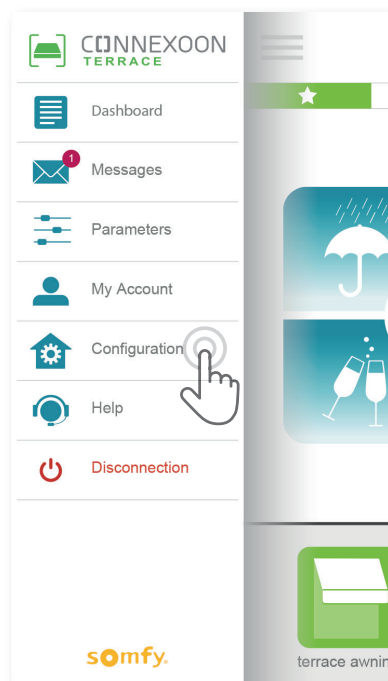
- Save new io-homecontrol compatible equipment to your Connexoon
- Delete / Rename equipment
- Manage the io-homecontrol security key for the installation (Note that this function can stop your Connexoon operating correctly, and must only be activated by **your installer**).

To access these functions, tap 

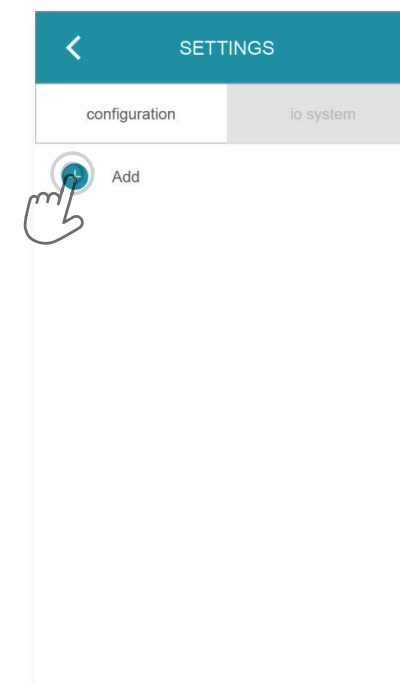
A. CONNECTING io-homecontrol equipment



[A] Tap the menu

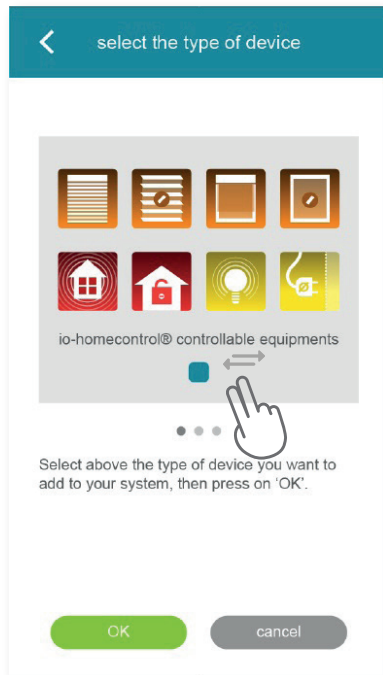


[B] Tap the configuration tab

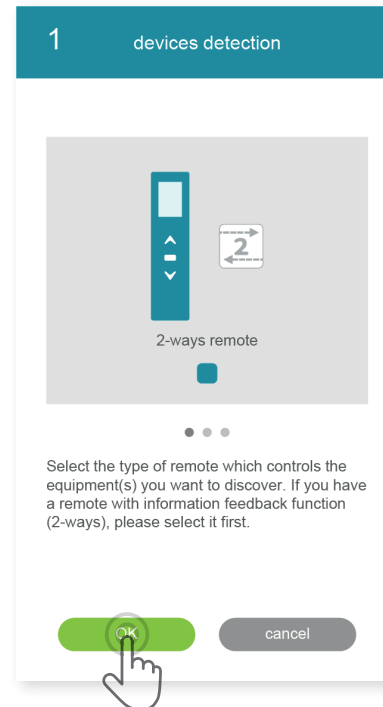


[C] Tap

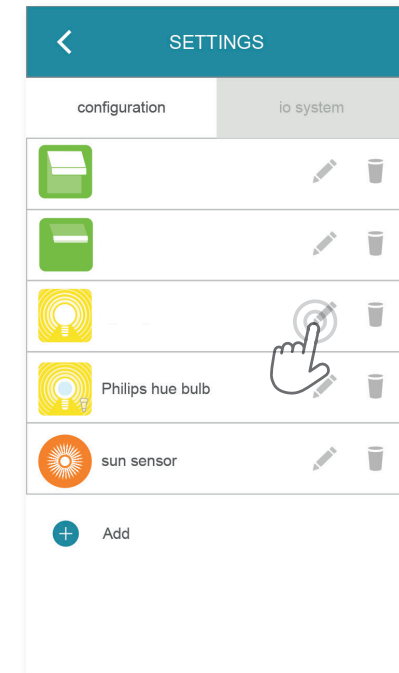
A. CONNECTING io-homecontrol equipment



- [D] Select the type of product you wish to add to the installation:
io motors/actuators, io sensors or detectors or Philips Hue lights, then confirm by tapping **OK**

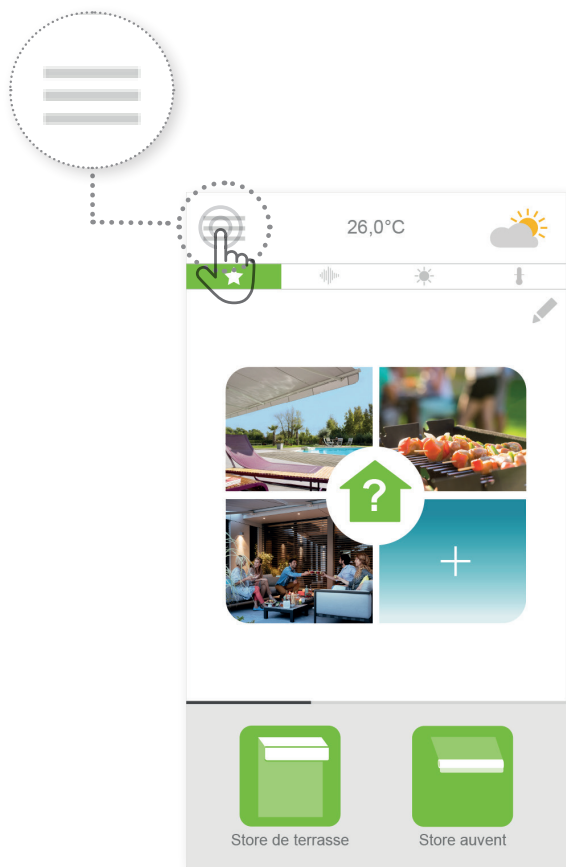


- [E] Select the control point type (1-way or 2-way) that controls the equipment you wish to connect, then follow the procedure as indicated on the screen to connect the io equipment.

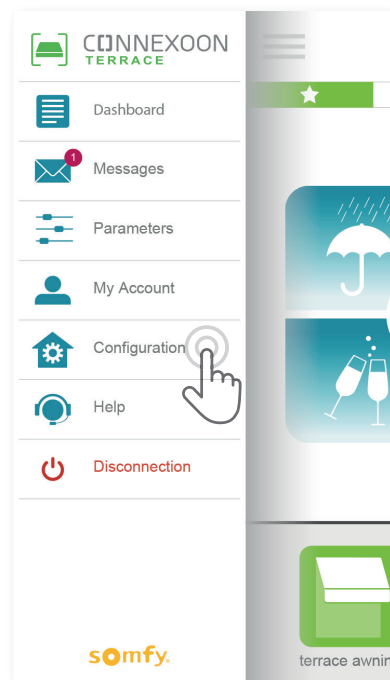



- [F] Once the equipment is saved, you can:
- Rename by clicking on
 - Delete by clicking on

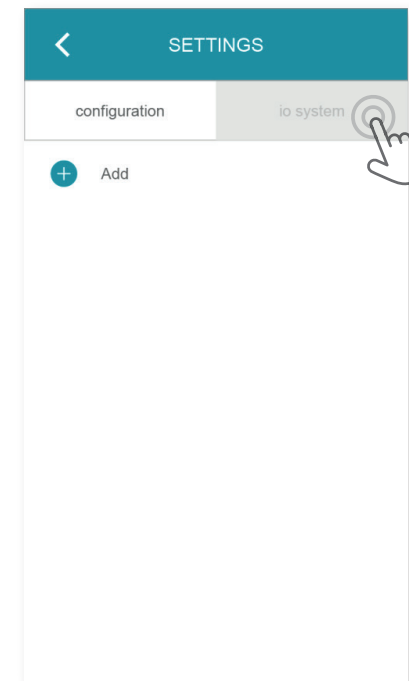
B. MANAGING THE io-homecontrol security key



[A] Tap the menu 



[B] Tap 

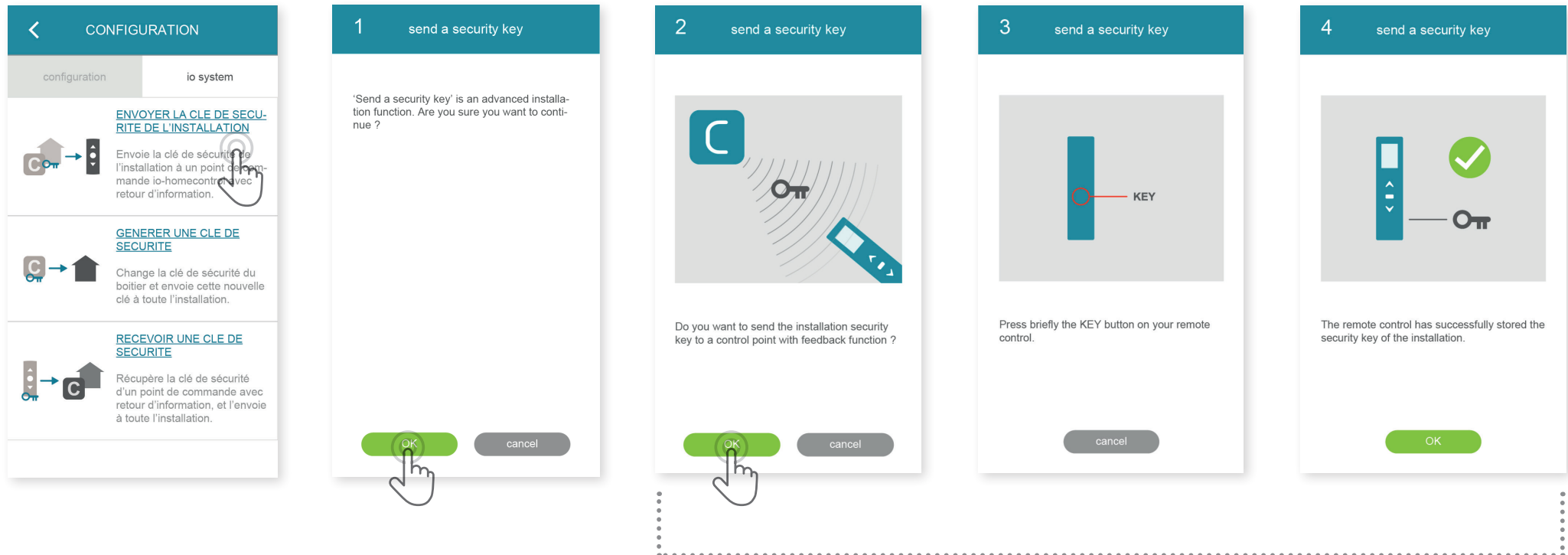


[C] Tap the "io system" tab

It is important to ensure that the Connexoon box and all of your equipment and their control points have the same security key.
Use the "io System" menu to manage this key.

C. SENDING THE IO HOMECONTROL

security key for the Connexoon box to an io-homecontrol remote control with data feedback (2-WAY)



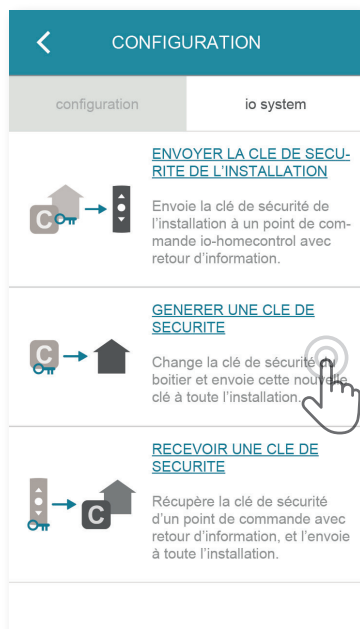
[A] Tap the icon



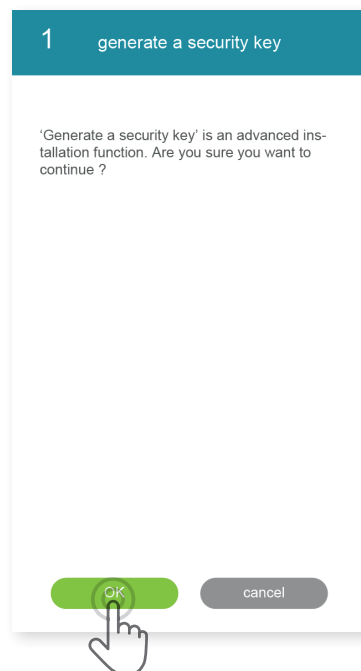
[B] Tap **OK** to confirm your selection

[C] Follow the instructions

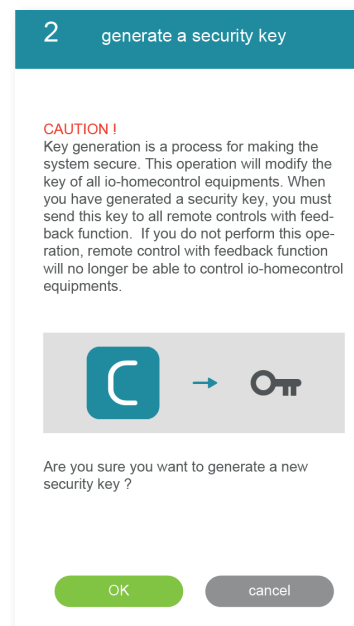
D. GENERATING THE SECURITY KEY



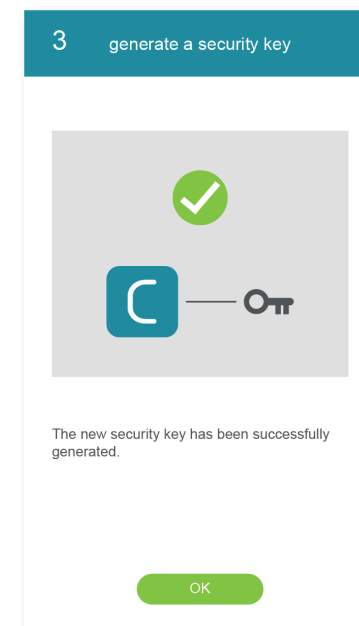
[A] Tap the icon



[B] Tap **OK** to confirm your selection

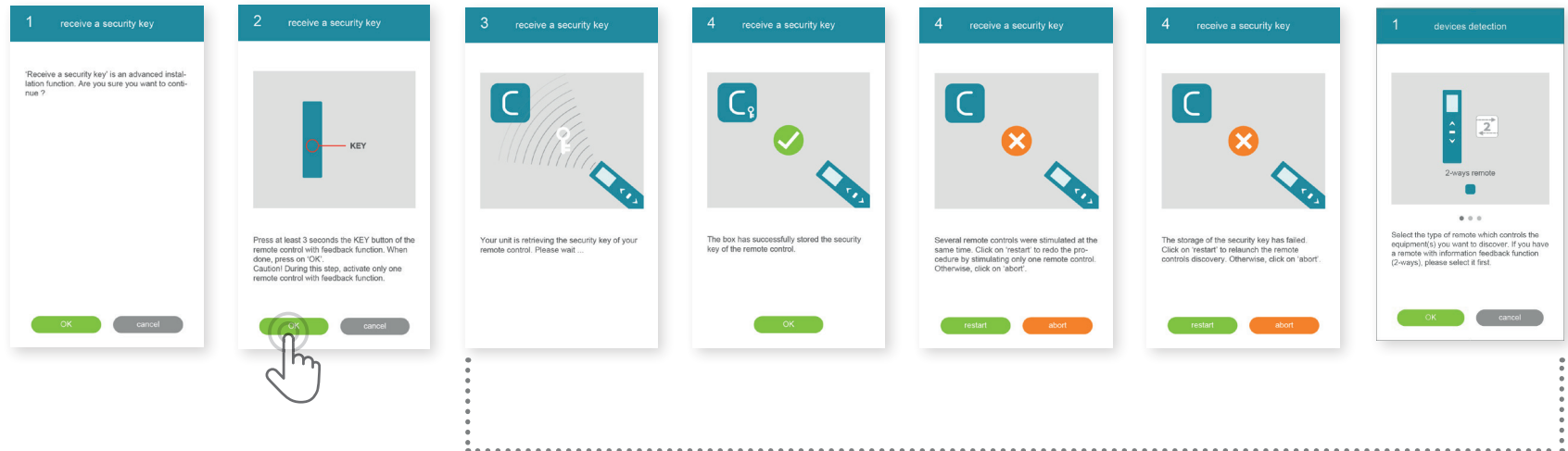


[C] Carefully read the precautions for use and follow the instructions



This procedure is used to load the security key for the Connexoon box and its equipment.

E. RECEIVING AN io-homecontrol security key



[A] Tap the icon



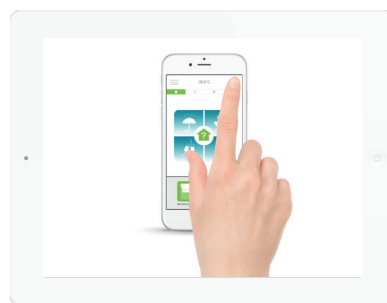
[B] Tap **OK** to confirm your selection


[C] Carefully read the precautions for use and follow the instructions

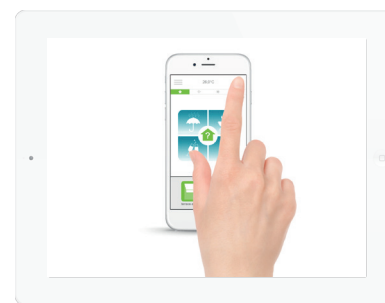
This procedure is used to recover the security key from a 2-way control point, and then assign it to all the equipment and the Connexoon box.


TUTORIALS AVAILABLE

List of video tutorials available



 TUTORIAL # 1
Check Terrace



 TUTORIAL # 2
Snapshot